

Haddstock CIC Privacy Policy

1. Who We Are

Haddstock is a non-profit community event managed by a volunteer committee. We are committed to protecting your personal information and complying with the UK General Data Protection Regulation (GDPR).

2. Information We Collect

We collect the minimum amount of data necessary to run the festival, which may include:

- Visitors/Ticket Holders: Name, email address, and ticketing data via e.g. CitizenTickets for entry and safety updates.
- Volunteers/Artists: Name, contact details, and skill sets for organizing the event.
- Supporters: Contact information if you sign up for our newsletter.

3. How We Use Your Data (Legal Basis)

We process your data based on:

- Legitimate Interests: To organize, manage, and promote the festival, and to correspond with volunteers.
- Consent: To send you marketing emails or newsletter updates.
- Contractual Necessity: To process ticket purchases.

4. Data Sharing and Security

We will never sell your personal information to third parties.

Data is only shared with third-party service providers (e.g., ticket platforms, email systems) that are GDPR-compliant.

We use password-protected systems (e.g., Mailchimp, Google Drive) to store information securely.

5. Data Retention

We will not keep your data longer than necessary.

- Visitor data: Deleted 12 months after the festival.
- Volunteer data: Retained for 12 months following the festival unless you ask us to remove it sooner.

6. Your Rights

You have the right to:

- Access the data we hold about you.
- Request that we correct or delete your data.
- Withdraw consent for marketing at any time by clicking "unsubscribe" in our emails.

7. Contact Us

If you have any questions or wish to withdraw consent, please contact info@haddstock.co.uk.